

# "Satisfied customers are our life-blood"

Looking after you and your car is really important to us. We set out to provide you with the highest value of service every time you visit.

**That's why all vehicles going through our workshop get a visual health check ENTIRELY FREE OF CHARGE.**



## Delivering your kind of service...

### WORK YOU CAN RELY ON

- Fully qualified technicians
- Latest workshop technology and equipment
- Quality parts used

### HERE WHEN YOU NEED US

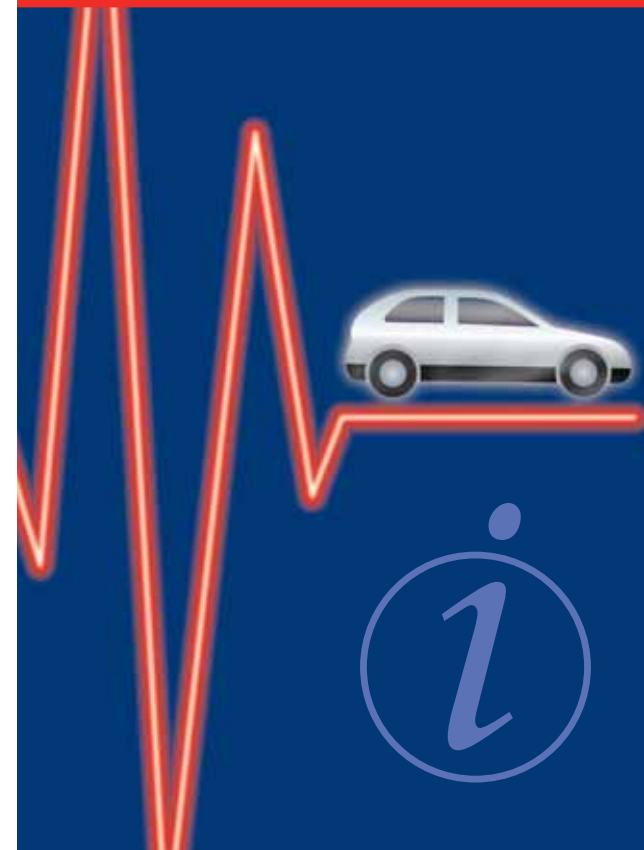
- Immediate diagnostic checks available
- Fast appointments convenient to you
- Open to suit our customers

### TOP VALUE

- Very competitive prices
- Tyres Exhausts Batteries Brakes
- All-Makes and models
- While-you-wait service
- Scheduled and tailored servicing and repair



# VEHICLE HEALTH CHECK



## Driver Information

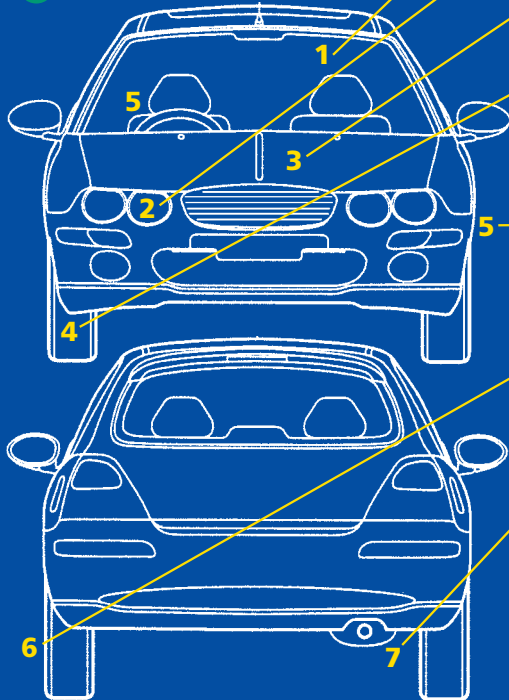
Getting the best from your car

# Reporting to you

Using the report back form illustrated here, we visually carry out a multipoint check on safety related and legal compliance items on your vehicle. This visual inspection covers tyres, brakes, lights, steering, suspension, the exhaust system and your engine.

A traffic light system clearly identifies work that is necessary now or may be required in the future.

- **RED** means action is required, usually for safety or legal reasons.
- **AMBER** means work is not necessary immediately, especially if you want to get maximum life out of a part, eg brake pads. We can advise a future recheck date.
- **GREEN** means these items are all okay.



**Auto Health Check**

Customer Name: \_\_\_\_\_  
 Contact Phone No: \_\_\_\_\_

Technician's Report: ● Warn ● Advise ● OK

**A. Service Options**

Service Interval: 4 Litre  
 Road Fee: \_\_\_\_\_  
 Diagnostic Visit: \_\_\_\_\_

Report: \_\_\_\_\_

Wagon: \_\_\_\_\_  
 Vehicle Make: \_\_\_\_\_  
 Model: \_\_\_\_\_  
 Year: \_\_\_\_\_  
 Mileage: \_\_\_\_\_  
 Service Recommendation: \_\_\_\_\_  
 Customer Date: \_\_\_\_\_

Item	Report	Fixed Price £ Inc VAT	Est. Cost £	Current Date
Interior	Report			
Exterior Lights	Report			
Engine and Fluids	Report			
Tyres	Report			
Steering & Suspension	Report			
Brake Condition	Report			
Exhaust	Report			

**1 Interior**  
 Interior lights, warning indicators.  
 Feet for clutch/pedal, warning signs.  
 Hand brake grip, mirrors, rear and front operation.

**2 Exterior Lights**  
 All lights, indicator lights, stop lights,  
 head and dip beams, side lights,  
 fog lights and indicators.

**3 Engine and Fluids**  
 Check for excessive noise.  
 Check engine drive belt condition.  
 Check for oil and water leaks.  
 Fuel levels and battery.

**4 Tyres**  
 N/S Front: \_\_\_\_\_  
 O/S Front: \_\_\_\_\_  
 N/S Rear: \_\_\_\_\_  
 O/S Rear: \_\_\_\_\_  
 Spare: \_\_\_\_\_  
 Wheel Alignment: \_\_\_\_\_  
 Tyre Size: \_\_\_\_\_  
 Speed Rating: \_\_\_\_\_

**5 Steering & Suspension**  
 Suspension check. Shock absorbers for  
 leaks and security. Tie rod ends,  
 CV boots and rack boots condition.

**6 Brake Condition**  
 Front and rear brake pad wear,  
 disc condition. General fluid leaks,  
 rear drumbrakes. Hand brake cables.

**7 Exhaust**  
 Check exhaust condition,  
 clamps and security. Check for leaks and  
 damage. Check catalytic converter.

**IMPORTANT NOTE:** This report is the result of a visual inspection only. Further checks may be necessary to determine the full extent of requirements. This is not an invoice. Prices quoted are valid for 30 days.

Total Price for Authorized Work: £ \_\_\_\_\_

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# Work only on your approval

A full competitive written estimate will be supplied for any required work showing what needs to be done, why and for how much. No work is carried out until authorised by you.

By highlighting jobs that will need to be done - but can be deferred for now, we can also help you plan for that future expenditure by advising the timescale in which the work should be carried out.

# Our duty of care

We believe our duty of care to you, our customer, should neither inconvenience you, nor cost you anything without your approval; and we intend to meet the highest standards set by the OFT for the garage workshop trade. We will quote and use approved specification parts, fitted only to the vehicle manufacturers' standards.

This visual health check is part of our positive commitment to achieving this.

# Available by appointment

If your vehicle is not due for service nor likely to enter our workshops in the near future, we can also carry out this vehicle health check separately, and at a convenient time to suit you. Just ask our service receptionist for full details.